



Privacy Policy

Effective Date: 11.20.24

Introduction

Community LendingWorks ("CLW") is committed to protecting the privacy and security of your personal information. This Privacy Policy outlines the types of information we collect, how we use and protect that information, and your rights regarding your personal data.

Information We Collect

1. **Personal Information:** When you apply for a loan or use our services, we may collect personal information such as your name, address, phone number, email address, Social Security number, financial information, and employment details.
2. **Non-Personal Information:** We may also collect non-personal information, such as your IP address, browser type, and operating system, to improve our services and enhance your user experience.

How We Use Your Information

1. **Service Provision:** To process your loan applications, manage your accounts, and provide customer support.
2. **Communication:** To send you important updates, promotional offers, and information about our services.
3. **Compliance:** To comply with legal obligations and regulatory requirements.
4. **Improvement:** To analyze usage trends and improve our website and services.

Information Sharing

1. **Service Providers:** We may share your information with third-party service providers who assist us in operating our business and providing our services, subject to confidentiality agreements.
2. **Legal Requirements:** We may disclose your information to comply with legal obligations, court orders, or government requests.
3. **Business Transfers:** In the event of a merger, acquisition, or sale of assets, your information may be transferred to the new owner.

Data Security

We implement a variety of security measures to protect your personal information, including encryption, access controls, and secure servers. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.



Your Rights

1. **Access and Correction:** You have the right to access and correct your personal information.
2. **Deletion:** You may request the deletion of your personal information, subject to legal and contractual obligations.
3. **Opt-Out:** You can opt out of receiving promotional communications from us at any time.

Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on our website. You can manage your cookie preferences through your browser settings.

Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of any significant changes by posting the new policy on our website and updating the effective date.

Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

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